Search-and-Replay at Your Fingertips: WEB*play* POWER*play*, INSTANT*play*, INSTANT WEB*play*

What ASC offers:

- POWER*play*, a high-end application for search-and-replay of recorded calls over the LAN or intranet

- WEB*play*, a browser-based client application to retrieve and play back calls at anytime or anyplace

- INSTANT WEB*play* and INSTANT*play*, for immediate retrieval of the most recent calls

Search-and-replay applications:

- Are available for MARATHON EVOLUTION, MARATHON EVOLUTION XXL, MARATHON EVO*lite* and EVO*ip*

- Integrate user-friendly interfaces with the highest security and privacy standards

- Allow access to calls and index data over local networks (LANs), intranet and the Internet

We record & analyze communications

ASC

Search-and-Replay Applications: Fast - Efficient - Easy - Everywhere

Efficient search and fast replay

Finding calls quickly and easily and playing them back is the mark of a professional recording solution. ASC`s search-and-replay applications for MARATHON EVOLUTION, MARATHON EVOLUTION XXL, MARATHON EVO*lite* and EVO*ip* have raised the bar and created a new standard for this function.

Select an application based on your company's requirements: Choose INSTANT*play* or INSTANT WEB*play* primarily for immediate retrieval of the most recent calls. POWER*play* or WEB*play* excel with flexible search criteria and other advanced functions.

All search-and-replay applications allow access to calls and data over local networks (LANs), intranet and the Internet.

Find all calls by date and time, channel, agent, added comments, and incoming or outgoing phone number.

ASC has integrated a user-friendly interface with the highest security and privacy standards. Access is password-protected and diverse control and protection functions make it impossible to change or delete data randomly or accidentally.

POWER*play* for local networks

POWER*play* is a high-end application for search-and-replay of recorded calls over LANs or intranet. As a Java-based application, it works independently from the operating system and offers multilingual capabilities for international organizations.

Our extensive search function lets you find the information you need based on pre-defined criteria. The search results are displayed in a logical format with related call-index data, and a Quick Find window retrieves specific calls rapidly when time is of the essence.

A standard player within the application allows easy playback of selected sessions with a single click of your mouse. You can listen to one call with the standard player or replay up to eight channels simultaneously. You can play back multiple calls even if they have been recorded on the same channel.

POWER*play* allows online monitoring so supervisors may listen to calls live.

The last-call-repeat function enables rapid access to the latest recorded calls.

Dedicated calls may be saved in a Call Collection Box for both long-term storage and immediate access by pre-approved users.

Administrators may also use the communications recorders Alarm Management via POWER*play* to monitor the system.

Calls and corresponding data are preserved in a proprietary format. However, they can also be saved as a *.wav-file and sent via e-mail.

POWER*play* Stand-alone allows search-and-replay of archived calls offline.

POWER*play* highlights

- Special window for advanced search
- Replay up to eight channels simultaneously
- Export calls as *.wav files
- Quick Find window
- Individual search fields for index data
- Definable number of search results
- Last-call-repeat option
- Advanced access protection
- Call Collection Box
- Advanced online monitoring with time-shift function
- System monitoring
- INSTANT*play* for replay of the most recent calls

Browser-based client application via WEB*play*

WEB*play* is a browser-based client application to retrieve your call data at any time or anyplace, and it works without any additional software installed on your PC. Just open your standard browser and type in the WEB*play* URL.

It guarantees access protection through user rights for channels, agents, and internal or external phone numbers, as well as 30 definable fields and time periods.

Play back calls using a browser and a standard media player such as Microsoft Media Player. For top security during data transfer, a secure SSL connection is provided. Replay starts with a simple double click on the requested recording. Additional index data can also be added to the call.

WEB*play* highlights

- Access over the Internet or intranet
- No software installation required
- Access protection with secure user rights
- Extensive search with defined number of results
- Quick Find window
- Playback via standard media player
- Last-call-repeat option by phone
- Add comments to recorded calls
- INSTANT WEB*play* for replay of the most recent calls over the Internet or Intranet

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